

William

Lo Wai Loon

Senior Barista

SKILLS

Coffee knowledge **80%**



Brewing **40%**



Customer Service **90%**



Detail Oriented **80%**



Teamwork **90%**



Multitasking **90%**



CONTACT

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ABOUT ME

Hi, I'm William, an experienced barista with 5 years in the cafe industry. Skilled in coffee preparation, providing hospitality, and fast-paced cafe operations. I started at Little People Cafe, joined the CC by Mel bar operations team, and have been a Lead Bar Operations at Superluna Cafe for the past 3 years. I am passionate about coffee and dedicated to delivering smooth operations and excellent hospitality. I am eager to continuously learn and develop my skills in the cafe industry.

EXPERIENCE

Senior barista / Bar lead

Super Luna Café (2023-2026)

- Lead bar operations, workflow, schedule, and team coordination
- Training and maintaining service standards
- Manage inventory, ordering and supplier coordination

Barista, cashier & service

CC By Mel Mont Kiara (2022 – 2023)

- Assisted in cafe setup and workflow design
- Helped establish service standard
- Supported smooth operations in fast-paced environment

Barista, cashier & service

Little People Cafe (2021-2022)

- Prepared espresso-based beverages consistently
- Provided friendly customer service (hospitality)
- Maintain cleanliness and bar organisation

EDUCATION



2021 Sijil Pelajaran Malaysia (SPM) graduate