



CHRIS ONGHOEW YIN

PROFILE

- Experienced in customer service and sales.
- Listen to clients needs, and give out solution with proposal.

SKILL

- Problem solving
- Active listening
- Complaint resolution
- Teamwork

LANGUAGE

- Cantonese
- Mandarin
- Bahasa Malaysia
- English

CONTACT

PHONE:
011 2350 5436

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chrisong0107@gmail.com

EDUCATION

SMK ST GABRIEL
2013 - 2017

WORK EXPERIENCE

[MUJIMYTOWN] [RETAILASSISTANT / CASHIER]

NOV2017 –APR 2018 Giving product knowledge to large volume of customer. Base on customer need and advise suitable furniture, garment and skin care to customer.

[LEGENCY FINTECH] [CUSTOMER SERVICE]

JUN 2018 – JAN 2020 Monitoring client's investment and working with them as their financial objectives. Giving solutions with complaint and questions regarding onBlockchainproduct.

[TRINITY CHARTED ADVISORY GROUP] [PERSONAL FINANCIAL EXECUTIVE]

JAN 2020 – JUL2022 An advisor regarding on client financial situation, giving advise to lower down customer monthly commitment. Learn bank policy and help customer apply bank loan. [Personal, Business and Mortgage loan]

[FINMAC SOLUTION] [PERSONAL FINANCIAL EXECUTIVE]

AUG2022 – NOV 2023 An advisor regarding on client financial situation, giving advise to lower down customer monthly commitment. Learn bank policy and help customer apply bank loan. [Personal, Business and Mortgage loan]

[HAIYA TECHNOLOGY] [OPERATION EXECUTIVE (TEAM LEADER)] MAC2023 – TILL NOW

Operations Executive with hands-on experience leading frontline teams, coordinating daily operations, and driving efficiency, service quality, and KPI performance.